

Mecklenburg County Code Enforcement Inspection Status Report

Inspection Request Volume and Response Time for the Week

1/13/14 TO 1/22/14

	# of Insp Completed		# of Insp Requested		On Time Percentage		Average Response in Days
Building	1296		1357		95.50%		1.11
Electrical	1501		1586		94.64%		1.14
Mechanical	764		855		89.36%		1.27
Plumbing	575		672		85.57%		1.39

Total Completed: 4136

Total Requested: 4470

Overall On Time %: 92.53%

Overall Response in Days: 1.23

What is considered "on time"?

Inspections are considered "on time" when the inspection is performed on the scheduled date. The scheduled date includes the 24 hour time period running from 7:00 a.m. on the scheduled day to 6:59 a.m. the following business day. Inspection requests received before 7:00 a.m. can be scheduled the same day. Inspection requests received after 7:00 a.m. are scheduled the next business day.

Please be patient while we strive to meet your inspection needs. If your inspection request involves homeowner access co-ordination and an appointment is needed, you should contact your assigned inspector. Our priority guidelines and current inspection response times can be found on our website at www.meckpermit.com. We thank you for your patience.

On November 20, 2012 the Department reported to the Building Development Commission, on a study conducted on the Inspection Response Time (IRT) Report, comparing it to other data print outs from the POSSE system. The results of the study indicate that while the general up and down month to month trends were similar between reports, there was a consistent variance of around 13%, indicating that the actual response times are somewhat longer than reported on the IRT Report.

Because neither of the current reports are perfectly aligned with the above definition of "on time", the Department is developing a new report to correct this variance, to be introduced in July 2013. The new report will replace all current inspection response time reports. In the interim, customers should consider the above noted variance when using the IRT to evaluate the need for Department premium services, such as Inspection by Appointment or Overtime Inspections.